has found no support for the NFB charges.

The GAO investigation answered the question of fiscal responsibility, but did not settle the real issue. I daresay the problem will not go away because the basic underlying question was not properly addressed. If we can look beyond the acrimony, the defensiveness, and all the other barriers (Should I say "barricades?") against communication, we can find several extremely important and relevant questions regarding the matter of evaluation. In spite of the long and sometimes prestigious history of certification and accreditation agencies, these questions remain unsettled, or there would not be a continuing series of conflicts regarding the evaluation process, of which the NFB-NAC non-confrontation is only the most recent.

For example: What standards should be used for evaluation? Who sets the standards? How shall the standards be derived? What process shall be used for application of the standards in evaluation? Must there be one set of standards for all individuals or agencies in a given category? How can evaluation standards be related to performance so as to assure validity?

These and other questions will be explored in editorials over the next several issues. For now, let me suggest the following as a guide to future meditation:

The evaluation of program performance and evaluation of the performance of individuals working within the program are inseparable, and the standards for evaluation are to be found, not in a book from the State Department of Education, or from some accrediting agency, but within the design of the program itself.

Peace be with you.

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